



Preventing Shoplifting Without Being Sued: Practical Advice for Retail Executives

Michael C. Budden

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Shoplifting is the single largest crime impacting U.S. retail merchants with annual losses over \$21 billion and with merchants spending hundreds of millions of dollars to prevent it. To add insult to injury, individuals apprehended for shoplifting may sue stores for damages resulting from their apprehension and detention—and sometimes win. There is good news though. States have enacted merchant protection statutes and civil recovery laws which allow retailers to deal more effectively with the problem. Merchant protection statutes give retail merchants the right to apprehend and detain individuals suspected of shoplifting, while enjoying a conditional privilege of civil liability immunity; yet, despite the offer of civil liability immunity, merchants still lose civil suits with alarming regularity. To avoid losses, merchants must know and follow the specifics of their state's statutes to enjoy the immunity.

Well-written with numerous real life experiences and sound advice, Budden's book will help retail store executives better understand shoplifting's enormous financial hazards to their businesses. Budden uses real life cases to show what executives and managers can and cannot do in their efforts to apprehend, detain, and prosecute shoplifters. They will also find up-to-date advice on using civil recovery laws and information about what is being done to make shoplifters pay for their crimes. Budden makes clear that to gain maximum benefit from both merchant protection statutes and civil recovery laws, retail store executives must understand how such legal measures work and how best to apply them to reduce inventory shrinkage. These retail professionals will find Budden's book a useful guide for developing their own safe, workable protection plans.

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