Telecom For Dummies

Stephen P. Olejniczak

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- Worldwide telecom spending was over $4 trillion in 2004, and virtually all 12 million businesses in the U.S. buy phone and other telecom services
- Our book shows people at small and medium-sized businesses how to make sense of telecom lingo and get the best deals
- Includes an overview of the major players in the telecom industry and an easy-to-understand explanation of the existing telecom infrastructure
- Helps people pinpoint the telecom services best suited to their business needs, understand billing, and troubleshoot problems
- Covers emerging industry trends, such as Voice over Internet Protocol (VoIP), and how they can help businesses cut costs

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